

My wireless provider, Alltel, has been advertising rate plans in the newspaper. After you call the company and change your rate plan, they continue with the change for an indefinite and then without any warning, they change your plan without any notification. When calling the company to complain, they deny ever offering the plan, even though it was carried in the local newspaper in a half page ad - they also deny changing your plan to the "plan that does not exist" which was advertised in the newspaper. Repeated attempts to complain to Alltel are ignored.